



**COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT**

MidAmerican Energy is a combination gas and electric utility with its corporate office in Des Moines, Iowa. MidAmerican Energy operates over 12,700 miles of distribution main and approximately 680 miles of transmission pipeline in Iowa, Illinois, South Dakota and Nebraska. MidAmerican Energy serves over 765,000 gas customers and over 783,000 electric customers.

MidAmerican Energy receives gas from four primary pipeline transportation companies: Northern Natural, Northern Border, Natural Gas Pipeline and ANR Pipeline. MidAmerican Energy only transports natural gas and does not transport liquids. MidAmerican Energy operates three storage facilities to augment pipeline supplies during high consumption days. Liquefied natural gas plants are located in Waterloo, Des Moines and Bettendorf.

Upon request, MidAmerican Energy will provide training related to gas emergency response. The MidAmerican Energy website provides general company information, gas safety notices, and other safety related information. Specific gas safety (nonemergency) questions, requests for training, or requests to review MidAmerican's emergency response plan can be sent to [PublicAwareness@midamerican.com](mailto:PublicAwareness@midamerican.com).

**COMMITMENT TO SAFETY, HEALTH & ENVIRONMENT**

MidAmerican Energy is committed to the safety of its employees, customers, and the general public.

MidAmerican Energy designs, constructs, operates, and maintains its facilities in compliance with all the requirements of DOT 49 CFR 192 "Transportation of Natural and Other Gas by Pipeline: Federal Safety Standards." To assure compliance with all regulations and the operation of safe and reliable pipeline facilities, the company has an active internal auditing process that inspects and evaluates company facilities.

The primary cause of all pipeline incidents is third-party dig-ins. MidAmerican Energy is an enthusiastic and active supporter of state One Call systems.

MidAmerican Energy has trained personnel to respond to gas leaks and other gas emergencies in a timely manner. Responders are supported by an automated dispatch system, continuous contact with a 24/7 dispatch center, and an Emergency Plan that can quickly establish communication with support personnel and mobilize resources rapidly.

MidAmerican Energy believes responsible environmental management is good business; it benefits our customers and improves the quality of the environment in which we live.

All MidAmerican Energy employees are responsible and accountable for incorporating environmental compliance requirements into their daily work activities with obligation to bring issues and concerns forward for resolution.

**SERVICE AREA**



**PUBLIC EMERGENCY CONTACT:**

**1-800-595-5325**

**EMERGENCY RESPONDERS:**

**1-800-275-5743**

**PRODUCTS / DOT GUIDEBOOK ID# / GUIDE#:**

Natural Gas 1971 115

**ILLINOIS**

**COUNTIES OF OPERATION:**

Henry Rock Island

**IOWA**

**COUNTIES OF OPERATION:**

Adair	Franklin	Montgomery
Audubon	Fremont	Muscatine
Benton	Guthrie	O'Brien
Black Hawk	Harrison	Page
Boone	Humboldt	Palo Alto
Bremers	Ida	Plymouth
Buchanan	Jackson	Polk
Buena Vista	Jasper	Pottawattamie
Butler	Johnson	Poweshiek
Calhoun	Keokuk	Sac
Cass	Kossuth	Scott
Cedar	Lee	Shelby
Cerro Gordo	Linn	Sioux
Cherokee	Lyon	Union
Chickasaw	Madison	Wapello
Clinton	Mahaska	Warren
Dallas	Marion	Washington
Dubuque	Mills	Webster
Emmet	Monona	Woodbury
Floyd	Monroe	Wright

**NEBRASKA**

**COUNTIES OF OPERATION:**

Dakota

**SOUTH DAKOTA**

**COUNTIES OF OPERATION:**

Clay	Turner	McCook
Moody	Lincoln	Yankton
Lake	Union	Minnehaha

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*